



**Questions/Answers for RFP No. 459-2020  
Third-Party Administration (TPA) for Property & Casualty, General Liability, Workers'  
Compensation & Errors & Omissions Claims**

**Q. How many Indemnity claims are currently open?**

**A. 74**

**Q. How many Medical Only claims are currently open?**

**A. 67**

**Q. What is the average number of new Indemnity claims per year?**

**A. 44**

**Q. What is the average number of new Medical Only claims per year?**

**A. 182**

**Q. What is the average number of pre-authorizations per year?**

**A. None. We have had no pre-certifications (pre-authorizations)**

**Q. Does the District have a preferred pricing format or worksheet?**

**A. Pricing should be broken down by line of coverage and the commission amount as a flat rate. Vendor should also provide the option of per claim pricing for comparison. See Addendum No. 1 issued 8/20/19**

**Q. Who is the current Third Party Administrator?**

**A. Preferred Governmental Claims Solutions, Inc.**

**Q. Will the successful TPA be taking over existing open claims? If so, please provide a list of those claims, by claim type.**

**A. Yes. Provided**

**Q. Who is utilized as your current Bill Review/PPO Provider for Workers' Compensation Medical Bills?**

**A. Amerisys**

**Q. Who is utilized as your current Pharmacy Benefit Manager?**

**A. Tymis**

**Q. Is there a Return to Work program currently in place for Workers' Compensation Program?**

**A. Yes**

**Q. Are any telephonic nurse case managers assigned to your Workers' Compensation claims?**

**A. Periodically**

**Q. Please provide the number (#) of Lost Time (LT - Indemnity), Medical Only (MO) and Report Only (RO) claims for contract years (2014, 2015, 2016, 2017)**

	LT	MO	RO
Year			
2014	18	168	49
2015	53	157	73
2016	77	175	87
2017	80	172	79

**Q. Please provide the billed and paid medical amounts (workers compensation losses) for contract years (2014, 2015, 2016, 2017)**

	Billed Charges	Total Allowed
7/1/2013 - 6/30/2014	\$1,156,499.42	\$633,941.97
7/1/2014 - 6/30/2015	\$1,438,970.48	\$736,154.10
7/1/2015 - 6/30/2016	\$899,791.21	\$526,190.36
7/1/2016 - 6/30/2017	\$1,403,465.51	\$799,409.24
7/1/2017 - 6/30/2018	\$2,126,039.93	\$1,052,874.87
7/1/2018 - 6/30/2019	\$2,151,873.45	\$1,073,267.47

**Q. Please provide the number of medical bills processed for contract years (2014, 2015, 2016, 2017)**

	Total Bills
7/1/2013 - 6/30/2014	1,337
7/1/2014 - 6/30/2015	1,821
7/1/2015 - 6/30/2016	1,751
7/1/2016 - 6/30/2017	2,414
7/1/2017 - 6/30/2018	3,121
7/1/2018 - 6/30/2019	2,911

**Q. Please provide the number of hours of Telephonic Case Management for contract years (2014, 2015, 2016, 2017)**

**Total Hours Billed**

7/1/2013 - 6/30/2014	0 hours
7/1/2014 - 6/30/2015	0 hours
7/1/2015 - 6/30/2016	1.6 hours
7/1/2016 - 6/30/2017	0 hours
7/1/2017 - 6/30/2018	0 hours
7/1/2018 - 6/30/2019	1.1 hours

**Q. Please provide the number (#) of Auto Liability BI and Auto Liability PD claims for contract years (2014, 2015, 2016, 2017)**

Year	ALBI	ALPD
2014	9	17
2015	30	28
2016	14	15
2017	15	13

**Q. Please provide the number (#) of General Liability BI and General Liability PD claims for contract years (2014, 2015, 2016, 2017)**

Year	GLBI	GLPD
2014	15	5
2015	22	1
2016	23	1
2017	18	8

**Q. Please provide the number (#) of First Party Auto Physical Damage and Property claims for contract years (2014, 2015, 2016, 2017)**

Year	APCL	PROP
2014	14	30
2015	21	26
2016	16	41
2017	20	27

**Q. Please provide the estimated number of Takeover claims for LT, MO, Auto-BI, Auto-Liability, GL-BI, GL-PD, Property and E&O**

ALBI	ALPD	GLBI	PROP	WCLT	WCMO
17	5	18	2	57	68

**Q. Is the school board interested in Risk Control services? If so, how would LCSB like to see the fee structure (per hour / flat fee)?**

**A. No, those services are handled in house.**

**Q. Is the current TPA not providing a service that the county is seeking? If so, please describe**

**A. No**

**Q. Page 21, 3.20. Please detail what type of "access" the school board is looking for as it relates to self administered files. The TPA must provide access for Risk Management staff to review all files/records pertaining to all LCSB files via computer or on-site visits.**

**A. Risk Management needs to be able to review status of claims via email and on-site visit reviews as deemed necessary.**

**Q. Please provide your last 2 year average of penetration for your PPO network and Pharmacy network.**

**7/1/2017 – 6/30/2018 – Network Penetration of 27.3%**

**7/1/2018 – 6/30/2019 – Network Penetration of 20.8%**

**Q. On 3.12 Under Workers' Compensation Pharmaceutical Management services, please clarify provider penetration guarantees.**

**A. What percentage of pharmaceutical bills would be going through your PBM vendor.**

**Q. Please define PPO Savings Retention on Addendum No. 1, Attachment A.**

**A. What percentage is the TPA charging for PPO savings below fee schedule.**

**Q. How many Field Case Management files do you send out on an average per year?**

**A. One per year**

**Q. Please provide 3-5 years of bill review history to include number of bills, savings.**

	Total Bills
7/1/2013 - 6/30/2014	1,337
7/1/2014 - 6/30/2015	1,821
7/1/2015 - 6/30/2016	1,751
7/1/2016 - 6/30/2017	2,414
7/1/2017 - 6/30/2018	3,121
7/1/2018 - 6/30/2019	2,911

	Billed Charges	Total Allowed
7/1/2013 - 6/30/2014	\$1,156,499.42	\$633,941.97
7/1/2014 - 6/30/2015	\$1,438,970.48	\$736,154.10
7/1/2015 - 6/30/2016	\$899,791.21	\$526,190.36
7/1/2016 - 6/30/2017	\$1,403,465.51	\$799,409.24
7/1/2017 - 6/30/2018	\$2,126,039.93	\$1,052,874.87
7/1/2018 - 6/30/2019	\$2,151,873.45	\$1,073,267.47